

## APPOINTMENT TERMS AND CONDITIONS

### CUT AND STYLE

45 Minute appointment which includes Consultation, Shampoo and Condition, Cut and blow dry.

### 15 MINUTE UPGRADES

This is a time allocation to add to an appointment for Redesign cuts, Extra styling requests, or longer/thicker hair.

### BLOW DRY

45 Minute appointment which includes Consultation, Shampoo and Condition and blow dry.

### QUICK DRY

15 Minutes to dry the hair with no styling, this will be carried out by any team member.

### HAIR UP

60 Minute appointment styling hair up from previously washed. Ornaments can be used. Pins supplied.

### DRY STYLE BAR

15 Minute appointment includes dry styling with Heat tools and Products. Available with selected stylists. Not available in conjunction with any other offer.

### ALL COLOUR APPLICATIONS

Variable times depending on colour application or length of hair, this may be one or more colours. Colour Consultation, the scalp and hair condition all taken into consideration for every appointment. You will need to have a skin test for colour appointments. Please see our colour policy for this.

### BARBER CUTS

Dry cuts 20 minutes. Wash and Cuts 30 minutes

### KERASTRAIGHT

90 minute appointment. This includes consultation, recommended products required for home use, including blow dry.

### HAIR EXTENSIONS

By consultation only. All aftercare discussed on appointment.

### WIGS

By consultation only. Recommended aftercare of wigs to follow.

### PERMS

By consultation only. All aftercare discussed on appointment.

## OFFERS AND PROMOTIONS TERMS AND CONDITIONS

### Recommend A Friend

Half price Cut and Style for new clients with selected stylist. Not available with any other offer. Promotion only available for introductory / first visit to Creations Hair Salon Voucher should be produced at check in. Friend that recommended has a half price cut and finish

registered on their account to be used with full priced cut and style appointment. Not to be used with any other offer.

#### **STAND-BY HAIR CUT**

At certain times we have 45 minute time slots which are released 120 minutes in advance. The 45 minute appointment includes Consultation, Shampoo and Condition, Cut & blow dry. The stylist is not allocated until the appointment time. Not available with any other offer.

#### **Cancellation Policy**

Creations operates a 24 hour cancellation policy. If you need to change or cancel your appointment, this must be done 24 hours prior to the appointment.

For appointments longer than 3 hours we will require a 50% non-refundable deposit